

Instruction Manual

ibidi Gas Incubation System – Silver Line

for use with ibidi Heating System 4 Slides – Silver Line and ibidi Heating System Multiwell Plate – Silver Line







11921 ibidi Gas Incubation System, CO₂ – Silver Line

11923 ibidi Gas Incubation System, CO₂/O₂ – Silver Line







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1 Preamble

1.1 Introduction

This manual is your guide to using the ibidi Gas Incubation System – Silver Line for cell culture experiments on an optical microscope. It instructs first-time users on how to use the instrument, and serves as a reference for experienced users.

Before using the ibidi Gas Incubation System – Silver Line, please read this instruction manual carefully and make sure that the contents are fully understood. This manual should be easily accessible to the operator at all times during instrument operation. If this manual gets lost, see the online version on ibidi.com or request a replacement via techsupport@ibidi.com.

To ensure safe operation, the ibidi Gas Incubation System – Silver Line must only be operated with the supplied components and according to the instruction manual.

For Research Use Only! Not for use in diagnostic procedures.

The instruction manual covers the ibidi Gas Incubation System, CO_2 – Silver Line (product number 11921) and the ibidi Gas Incubation System, CO_2/O_2 – Silver Line (product number 11923).

This version of the manual is written for use of the ibidi Gas Incubation System – Silver Line with the Heating System 4 Slides – Silver Line (product numbers 12130, 12131) and Heating System Multiwell Plate – Silver Line (product numbers 12150, 12724, 12726, 12151) For use of the ibidi Gas Incubation System – Silver Line with the Heating System Slide/Dish – Silver Line (product numbers 12110, 12720, 12722, 12111) please refer to the instruction manual version "for use with the Heating System Slide/Dish – Silver Line".

1.2 Safety Symbols

Note that the signal words **WARNING**, **CAUTION** and **NOTE** have specific meanings in this manual. Do not proceed beyond a signal word until you have performed the indicated actions. Warning messages in the text are displayed in a gray shaded box. Please see section 1.6 for general safety considerations.



WARNING – A potentially hazardous situation which, if not avoided, could result in serious injury or even death.



CAUTION – A potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It is also used to alert against damaging the equipment or the instrument.



NOTE – Additional information to help achieve optimal instrument and assay performance.

Symbols on the product identification label and back panel of the device:



CE Marking: This symbol indicates the product's compliance with EU legislation.



This label is positioned on the back of the device and prompts you to read the manual before using the device.

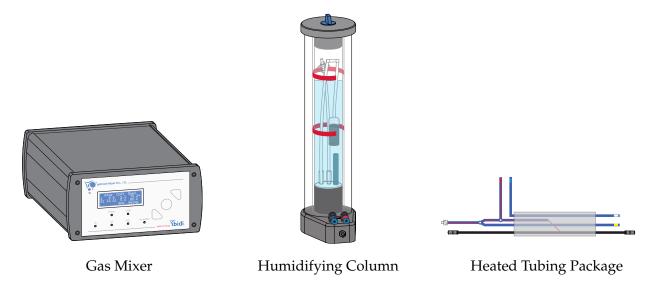


Product disposal: The symbol indicates that this product must be recycled/disposed of separately from other household waste. See page 13 for details.



1.3 Nomenclature

The ibidi Gas Incubation System – Silver Line consists of the following three main components:



Where adequate, the ibidi Gas Incubation System, CO_2 – Silver Line and the ibidi Gas Incubation System, CO_2/O_2 – Silver Line are hereafter abbreviated and referred to as Gas Incubation System in body text and figure captions.

1.4 Specifications

Table 1: Specifications of the ibidi Gas Incubation System – Silver Line

Electrical Specifications Power Supply		
Protection class	I	
International protection marking	IP 20	
(IEC 60529)		
Overvoltage category	II	
Pollution degree	2	
Input voltage and current	AC 100–240 V, 50/60 Hz, 1.4 A	
Output voltage and current	DC 24 V, 5 A, 120 W	

Electrical Specifications Gas Mixer		
Protection class	III	
Ingress protection rating	IP 20	
Overvoltage category	I	
Pollution degree	2	
Input voltage and current	DC 24 V, 5 A, 120 W	
Output voltage (to Humidifying	DC 24 V, max. 3.6 A	
Column)		



Table 1: (continued)

Operating Conditions			
Operating site	Indoor use only		
Operating temperature	18–30°C/64–86°F		
Operating humidity	max. 80% relative humidity (RH)		
Operating altitude	max. 2000 m (atmospheric pressure 800–1060 hPa/11.6–15.4 psi)		
Storage Conditions	-5-50°C/23–122°F, humidity <60% relative humidity (RH)		

Outer Dimensions and Characteristics of the Components		
$90 \times 170 \times 230 \text{ mm}^3$		
2230 g/4.9 lbs		
$70 \times 110 \times 300 \text{ mm}^3$		
660/710/790 g /1.45/1.57/1.74 lbs (empty/min/max)		
0.6 m (between Controller and Column)		
1.5 m (between Column and Heated Lid)		
82 g/0.18 lbs		
1.5 m		
1.8 m		
2.0 m (power supply to wall)		
1.2 m (power supply to device)		

Gas Connections			
Gas tubing material	Polyurethane, hydrolysis resistant		
Gas tubing connections	Push-in fittings		
Gas Mixer input	ID 4 mm, OD 6 mm		
Gas Mixer output and Humidify-	ID 2.5 mm, OD 4 mm		
ing Column connection			
Connection to the Heated Lid	Luer Lock (male)		

Gas Input Requirements			
Compressed air	Purity class: ISO 8573-1:2010 [1:2:1]		
_	1 bar/14.5 psi optimum (0.8–1.2 bar / 11.6–17.4 psi)		
Carbon dioxide (CO ₂)	Purity: >99% CO ₂		
	1 bar/14.5 psi optimum (0.8–1.2 bar / 11.6–17.4 psi)		
Nitrogen $(N_2)^*$	Purity: $>99\%$ N ₂		
	1 bar/14.5 psi optimum (0.8–1.2 bar / 11.6–17.4 psi)		
*only for the CO ₂ /O ₂ version			

CO ₂ Control		
Control range Accuracy	0–15% $\pm (0.2\% \text{vol.} + 3\% \text{ of reading}) \text{ e.g. } \pm 0.35\% \text{ at } 5\% \text{ CO}_2 \text{ concentration}$	



Tab]	le 1:	(continued))

Resolution	0.1%				
O ₂ Control*					
Control range	•	settings below n value in an ib			
Accuracy	±0.2% (typica ±0.5% (max.)	•			
Resolution	0.1%				
Heat-up time	Five minutes	before proper	operation of s	ensor	
CO ₂ cross-sensitivity	concentration	r has some cros n. This manife tion, with typic	sts as an offse	et in the mea	sured
	CO ₂ Conc.	Set O ₂ Conc.	Displayed	Actual	
			O_2 Conc.	O_2 Conc.	
	0%	0%	0.1%	0.1%	
	5%	0%	0.5%	0.1%	
	10%	0%	0.6%	0.1%	

^{*}only for the CO_2/O_2 version

Lifetime

Humidity Control			
Humidity sensor type	Sensirion SHT31		
Control range	20–99% (lower limit dependent on environment and gas supply, min. set humidity is 0%)		
Sensor accuracy	±2.5% (max.)		
Resolution	0.1%		

Sensor lifetime is three years under continuous operation.

Humidifying Column Temperature Control*		
Control range	45°C to 55°C	
Accuracy	±2°C	
Resolution	0.1%	

^{*}only controllable on the Gas Mixer, not in IncuControl

Flow Control Mixed Gas		
Control range	0–20 l/h	
Accuracy	±25%	
Resolution	0.1%	

Humidifying Column		
Liquid Minimum volume	Ultra-pure water 50 ml	



Table 1: (continued)

Maximum volume Refilling 130 ml

80 ml (approximately after 7 days at 10 l/h)

1.5 Disclaimer

- ibidi shall not be held liable, either directly or indirectly, for any damage incurred as a result of product use.
- The contents of this manual are subject to change without notice for product improvement.
- This manual is considered complete and accurate at publication.
- This manual does not guarantee the validity of any patent rights or other rights.
- If an ibidi software program doesn't function properly, this may be caused by a conflict from another program operating on the computer. In this case, take corrective action by uninstalling the conflicting product(s).
- ibidi is a registered trademark of ibidi GmbH in Germany and other countries.

1.6 Safety Considerations



WARNING

- Only operate the ibidi Gas Incubation System Silver Line with the supplied components.
- Only use the cables and plugs delivered with the system. The power plug of the control unit must be inserted in an outlet with a ground (earth) contact.
- Do not replace detachable power cables by power cables with inadequate specifications. By violating these instructions, you risk electric shock and fire.
- Only use extension cables that have a protective ground wire.
- Do not operate the ibidi Gas Incubation System Silver Line under conditions that pose a risk of explosion, implosion, or the release of gases.
- Only operate the ibidi Gas Incubation System Silver Line with ultra-pure water.
- Do not place flammable solids, liquids, gases, or gas outlets near the system (e.g., matches, ethanol, propane gas, solvents). Do not bring these products in contact with any other component of the system either.
- Do not operate a damaged ibidi Gas Incubation System Silver Line. If the housing seems damaged or something is rattling inside the controller, contact the ibidi technical support for repair.



- Some accessible parts of the ibidi Gas Incubation System Silver Line (Humidifying Column base, water inside the column, and Heated Tubing Package) can reach temperatures up to 55°C/131°F (60°C/140°F the water inside the column). Avoid touching the temperature-controlled parts of the system when hot.
- The use of medical gases must take place in rooms with appropriate air exchange in order to avoid harmful gas concentrations.



CAUTION

- Ensure that the external power supply is easily accessible. The ibidi Gas Incubation System Silver Line must be installed in a manner such that none of its components hinders access to the external power supply.
- Immediately replace damaged cords, plugs, or cables to avoid risk of personal injury or damage to the instrument.
- Only ibidi technical staff and technical staff instructed by ibidi are permitted to open and service the ibidi Gas Incubation System Silver Line.
- The external power supply should not be brought into contact with moisture. If the housing is damaged, the external power supply should not be used.
- Avoid strong magnetic fields and sources of high frequency. The ibidi Gas Incubation System
 Silver Line might not function properly when located near a strong magnetic field or high frequency source.
- Avoid vibrations from vacuum pumps, centrifuges, electric motors, processing equipment, and machine tools.
- Avoid dust and corrosive gas. Do not install the ibidi Gas Incubation System Silver Line where it could be exposed to high levels of dust or to outside air or ventilation outlets.
- Install the ibidi Gas Incubation System Silver Line in a location that enables easy access for maintenance.
- Do not place heavy objects on the instrument.
- Install the ibidi Gas Incubation System Silver Line in a horizontal and stable position, such as a table, bench, or desk upon which the instrument is installed.
- The Gas Mixer needs a gas input of 1 bar/14.5 psi. Only operate the Gas Mixer with the pressure indicated in the specifications on page 7.

1.7 Limited Warranty

Products manufactured by ibidi, unless otherwise specified, are warrantied for a period of one year from the date of shipment to be free of defects in materials and workmanship. If any defects in the product are found during this warranty period, ibidi will repair or replace the defective part(s) or product free of charge.



This warranty does not apply to defects resulting from the following:

- 1. Improper or inadequate installation.
- 2. Improper or inadequate operation, maintenance, adjustment, or calibration.
- 3. Unauthorized modification or misuse.
- 4. Use of unauthorized tubing or fluidic connectors.
- 5. Use of consumables, disposables, and parts not supplied by an authorized ibidi distributor.
- 6. Corrosion due to the use of improper solvents, samples, or due to surrounding gases.
- 7. Accidents beyond ibidi's control, including natural disasters.

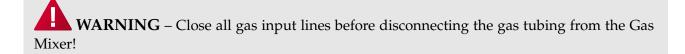
This warranty does not cover consumables, such as cell culture chambers and dishes, tubes, fluidic connectors, reagents etc.

The warranty for all parts supplied and repairs provided under this warranty expires on the warranty expiration date of the original product.

1.8 Transporting the ibidi Gas Incubation System – Silver Line

The weight of the Gas Mixer and the Humidifying Column is given in the specifications (Section 1.4). Moving the devices during operation will pose a risk of personal injury or damage to the instrument.

For transport, switch off the Gas Mixer, close all gas input lines and then disconnect all cables and tubing from the controller and peripheral components. Leave the instrument to cool down for approximately five minutes. Carry the devices carefully and avoid mechanical shocks.



1.9 Repairing the ibidi Gas Incubation System – Silver Line

For inquiries concerning repair service contact ibidi GmbH technical support (techsupport@ibidi.com) and provide the model name and serial number of your system.

CAUTION – Do not try to repair the ibidi Gas Incubation System – Silver Line by yourself. Disassembly of the ibidi Gas Incubation System – Silver Line is not allowed. Disassembly poses a risk of personal injury or damage to the devices. Contact ibidi technical support if there is a need to disassemble a device.



1.10 Waste Disposal – WEEE/RoHS Compliance Statement

The European Union (EU) has enacted two directives, the first on product recycling (Waste Electrical and Electronic Equipment, WEEE) and the second on limiting the use of certain substances (Restriction on the use of Hazardous Substances, RoHS).

1.10.1 EU Directive WEEE

The ibidi Gas Incubation System – Silver Line must be disposed of in compliance with the WEEE Directive 2012/19/EC.



This symbol on the product is in accordance with the European Union's Waste Electrical and Electronic Equipment (WEEE) Directive. The symbol indicates that this product must be recycled/disposed of separately from other household waste. It is the end user's responsibility to dispose of this product by taking it to a designated WEEE collection facility for the proper collection and recycling of the waste equipment. The separate collection and recycling of waste equipment will help to conserve natural resources and protect human health and the environment. For more information about recycling, please contact your local environmental office, an electrical/electronic waste disposal company or distributor where you purchased the product.

1.10.2 EU Directive RoHS

RoHS conformity is declared in the EU-conformity in Section 1.11.



1.11 Regulatory Statement

EG-Konformitätserklärung EC Declaration of Conformity

Wir / We

ibidi GmbH Lochhamer Schlag 11 D-82166 Gräfelfing

erklären hiermit die Übereinstimmung des genannten Produktes mit der Richtlinie 2014/35/EU - Niederspannungsrichtlinie und mit der Richtlinie 2014/30/EU über die Elektromagnetische Verträglichkeit.

Bei Änderungen am Produkt, die nicht von uns autorisiert wurden, verliert diese Erklärung ihre Gültigkeit.

We declare the compliance of the product with the requirements of the Directive 2014/35/EU - Low Voltage Directive and with the Directive 2014/30/EU about the Electromagnetic Compatibility.

Any modification to the product, not authorized by us, will invalidate this declaration.

Laborgerät / laboratory equipment:

ibidi Gas Mixer ibiGM2-XXX with ibidi accessories

Der oben beschriebene Gegenstand erfüllt die Vorschriften der Richtlinie 2011/65/EU vom 08. Juni 2011 zur Beschränkung der Verwendung bestimmter gefährlicher Stoffe in Elektro- und Elektronikgeräten.

The object of the declaration described above is in conformity with Directive 2011/65/EU of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.

Das Produkt entspricht den unten aufgeführten Normen: The product meets the requirements of the following standards:

DIN EN 61010-1:2011

Sicherheitsbestimmungen für elektrische Mess-, Steuer-, Regel- und Laborgeräte - Teil 1: Allgemeine Anforderungen Safety requirements for electrical equipment for measurement, control and laboratory use - Part 1: General requirements

DIN EN 61326-1:2013

Elektrische Mess-, Steuer-, Regel und Laborgeräte. EMV-Anforderungen. Allgemeine Anforderungen Electrical equipment for measurement, control and laboratory use. EMC requirements. General requirements

Das Produkt ist gekennzeichnet mit/ The product is marked with



Gräfelfing, den 27.06.2019 Gräfelfing, 2019-06-27

Ort/Datum Place/date Dr. Valentin Kahl Geschäftsführer

Name, Funktion Name, Function Valentin Kall

Unterschrift Signature

Diese Erklärung bescheinigt die Übereinstimmung mit den genannten Richtlinien, ist jedoch keine Zusicherung von Eigenschaften. Die Sicherheitshinweise der

This declaration certifies the conformity to the specified directives but not includes any warranted quality of the instrument. The safety documentation of the product shall be considered in detail





2 Intended Use

The ibidi Gas Incubation System – Silver Line provides defined gas control for live cell imaging experiments. It is intended to be used with stage top incubators and can be applied on various microscopes. The Gas Incubation System mixes the required gas ratios in the output and actively humidifies this mixed gas output before the gas enters the incubation chamber.

Two versions of the ibidi Gas Incubation System – Silver Line are available: the ibidi Gas Incubation System, CO_2 – Silver Line (11921) for control of CO_2 concentration and the ibidi Gas Incubation System, CO_2/O_2 – Silver Line (11923) for control of both, CO_2 and O_2 . The O_2 version can additionally downregulate the amount of O_2 in the gas mixture to create hypoxia. Both versions can control the humidity and CO_2 concentration.

To provide a fully controlled stage top incubator the Gas Incubation System can be combined with the ibidi Heating System – Silver Line.

3 Principle

Physiological Conditions in Live Cell Imaging

Cells react sensitively to changes in their environment. Factors such as temperature, humidity, and CO_2/O_2 levels significantly influence the outcome of cell culture assays. In order to achieve biologically relevant and reproducible results, it is crucial to maintain optimal conditions on the microscope stage during live cell imaging experiments.

To enable high-quality live cell imaging under physiological conditions, the following parameters need to be considered:

Environment:

- Temperature
- Carbon Dioxide (CO₂) Levels and pH of the Medium
- Humidity and Evaporation
- Oxygen (O₂) Levels

Optical Aspects:

- Condensation
- Imaging Method and Photon Dose

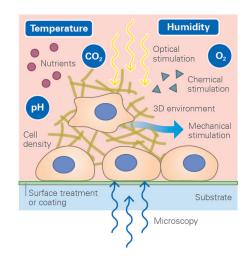


Figure 1: Live cell imaging conditions.

The Gas Incubation System provides a controlled atmosphere of gas (CO_2 or CO_2/O_2) as well as a defined humidity in the emitted gas stream that is flushed continuously through the incubation chamber. Oxygen can be reduced during the experiment, enabling the user to perform hypoxia experiments (CO_2/O_2 version only).



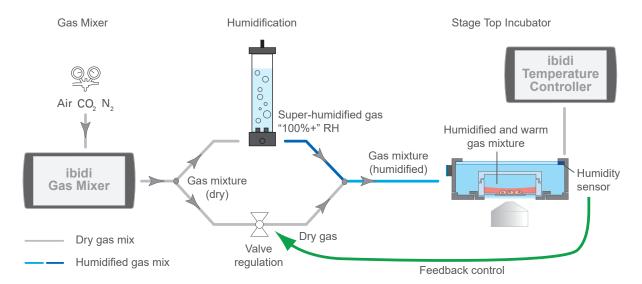


Figure 2: Schematic view of the ibidi Stage Top Incubation System, combining the Heating System with the Gas Incubation System. RH: relative humidity.

In combination with the Heating System, it supplies complete incubator conditions for your live cell imaging directly on the microscope stage.

Humidity in ambient air can lead to condensation on all surfaces, especially on the lids of cell culture vessels. If these surfaces are within the optical pathway, small water droplets will cause light scattering. This diminishes the optical quality of transmitted light microscopy (i.e., phase contrast). To ensure the highest image quality, condensation on any surface should be prevented during live cell imaging experiments.

The independently controlled Heated Lid of the ibidi Heating System prevents condensation during live cell imaging. By heating the lid to a temperature higher than the plate, a vertical temperature gradient is created. This gradient and active humidity control prevent the formation of condensation on the lid of the cell culture vessel.

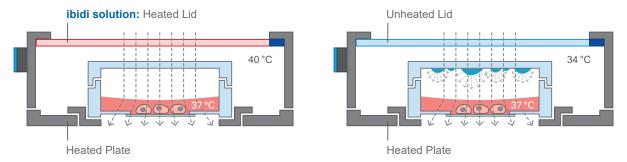


Figure 3: The Heating System prevents condensation on the cell culture vessel lid, as well as on the Heated Lid itself.



4 Equipment

The Gas Incubation System is delivered with the complete set of cables and tubing needed for the operation of the system.

4.1 Components of the ibidi Gas Incubation System – Silver Line

An overview of the different ibidi Gas Incubation System – Silver Line versions is given in this section. Table 2 lists all available options of the ibidi Gas Incubation System – Silver Line and Table 3 shows all included components.

Table 2: Overview of the two versions of the ibidi Gas Incubation System – Silver Line

Cat. No.	Description	Components
11921	ibidi Gas Incubation System – Silver Line for CO ₂	Gas Mixer CO ₂ Humidifying Column Heated Tubing Package Gas tubing for CO ₂ and Air USB cable Power cable USB flash drive
11923	ibidi Gas Incubation System – Silver Line for CO_2 and O_2	Gas Mixer CO_2/O_2 Humidifying Column Heated Tubing Package Gas tubing for CO_2 and Air USB cable Power cable USB flash drive Gas tubing for N_2 Dead end tubing

Table 3: Overview of the components of the ibidi Gas Incubation System – Silver Line, CO_2/O_2 and ibidi Gas Incubation System – Silver Line, CO_2 . The drawings are not to scale.

Component Name	Drawing
Gas Mixer	Tibidi



Table 3: (continued)

Component Name	Drawing
Humidifying Column	
Heated Tubing Package: cables and tubing to connect the gas outlet of the Gas Mixer, gas ports of the Humidifying Column and the gas inlet of the Heated Lid	
Gas tubing for CO_2 , Air (and N_2^*)	
Dead end tubing to close the N ₂ gas inlet*	
USB cable to connect the Gas Mixer with a computer	
External power supply for the Gas Mixer	
Country specific power cord to connect the external power supply to the wall socket	
USB flash drive with IncuControl software	* (ibidi.)

^{*}Only for the CO₂/O₂ Version.

4.2 Gas Mixer CO_2 or CO_2/O_2

The Gas Mixer is the gas mixing and control unit of the Gas Incubation System. There are two versions of the Gas Mixer controlling either the amount of CO_2 or the amount of both CO_2 and O_2 . Using the CO_2/O_2 version, hypoxia conditions can be created by replacing O_2 with nitrogen (N_2) .

In addition to the gas mixture, the humidity within the incubation chamber is actively controlled by a feedback loop using a humidity sensor located in the incubation chamber. The humidity is increased by streaming the gas through a water column if the atmosphere is too dry.



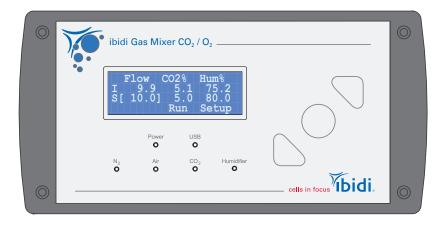


Figure 4: Front view of the Gas Mixer.

The LEDs on the front indicate the status of the channels: connection to the power supply, connection to the USB, gas control, and humidity control (Figure 4).

Table 4: Control LEDs of the Gas Mixer

LED Mode	Significance
LED off	Channel inactive
LED on	Channel active
LED Air/N ₂ /CO ₂ blinking	Input gas flow rate very high, please contact
LED Humidifier blinking	ibidi technical support if blinking persists Possible channel error, please contact ibidi tech- nical support

On the back of the Gas Mixer, all connections for cables and tubing are provided (Figure 5). In the CO_2 version, the N_2 port is closed inside the instrument and thus non-functional.

The Gas Incubation System takes as input pure CO_2 gas and pressurized air, as well as pure N_2 gas (only Gas Mixer CO_2/O_2). Pressurized air can be supplied by the lab gas line or a small air pump or compressor. Purity information is given on page 8.

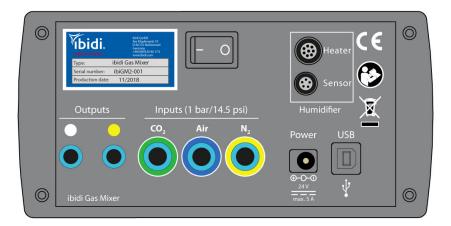


Figure 5: Back view of the Gas Mixer.



4.3 Humidifying Column

To avoid evaporation and drying out of the probe, the Humidifying Column humidifies the gas stream flowing into the incubation chamber. Part of the mixed gas output is guided through the column. The water inside the column is warmed up for higher humidity uptake. The different flow rates between the humidified and dry gas mixture control the humidity in the incubation chamber.

The Humidifying Column has two color-coded gas connections (input and output) as well as an electric plug for the heating of the column (connection see Section 5.1.2).

On top of the column is an opening for (re-)filling it with ultra-pure water (filling see Section 5.2). The maximum (\sim 130 ml) and minimum (\sim 50 ml) levels are indicated by the red labels inside the column (see Figure 6).



CAUTION – The Humidifying Column base heats up to 50°C/122°F when in operation.

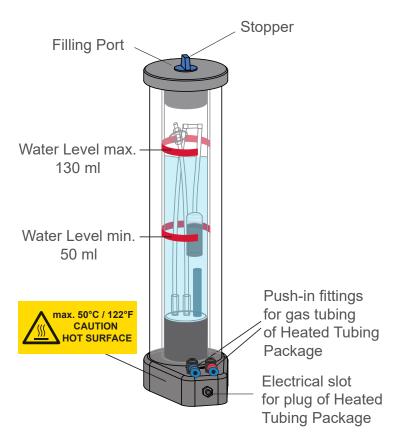


Figure 6: Humidifying Column.

4.4 Heated Tubing Package

The Heated Tubing Package connects the gas output of the Gas Mixer to the Humidifying Column and to the Incubation Chamber on the microscope stage. To actively control the humidity, two gas



outputs are needed. One leads to the Humidifying Column and the other bypasses it. Both streams are combined in the tubing leading to the Incubation Chamber. By varying the flow rates of the two gas streams, relative to each other, the humidity is actively controlled.

The gas tubing carrying humidified gas is heated up to avoid condensation. For this purpose, a heating wire is inserted in the tubing. The wire is split off of the electrical cable under the insulating jacket enclosing the tubing. The exact connection of the tubing is shown in Figure 7. The gas tubing is connected to the Incubation Chamber

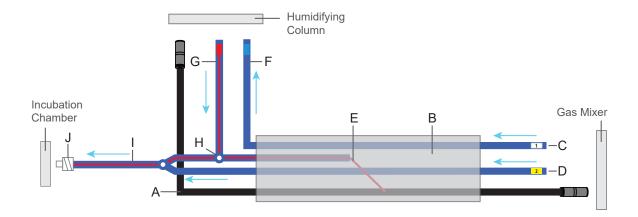


Figure 7: Heated Tubing Package: Electrical cable for the heating of the Humidifying Column (A), insulating jacket (B), Mixed gas output white and yellow (C and D), heated wire split off the electrical cable (E), gas input to Humidifying Column (F), gas output from Humidifying Column (G), merging point, where the heated wire is led into the tubing (H), gas tubing to the Incubation Chamber (I), (J) gas tubing with male Luer Lock connector to the Incubation Chamber.

CAUTION – Do not cut the tubing leading to the incubation chamber! This would damage the heated wire in the inside and lead to malfunction.

4.5 Humidity Sensor

The humidity sensor measures the humidity inside the incubation chamber, enabling fast, active humidity control.

The ibidi Heating System 4 Slides – Silver Line and the ibidi Heating System Multiwell Plate – Silver Line come with the humidity sensor as an extra part (separate humidity sensor) that needs to be fixed into the side wall of the Heated Lid of the Incubation Chamber (Figure 8). The humidity sensor is directly connected to the Gas Mixer via the humidity sensor cable (see chapter 5.1.3).



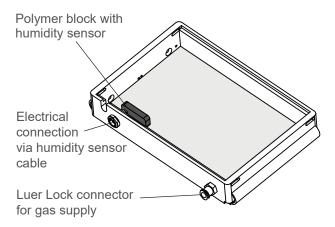


Figure 8: Separate humidity sensor of the Incubation Chamber 4 Slides and the Incubation Chamber Multiwell Plate.

When using the separate humidity sensor, please note that it is located inside a small cavity of the black polymer block (Figure 9). For the sensor to function properly, it is important that this cavity is not obstructed (e.g. covered with tape, pressed flat against the wall of a disposable, etc.).

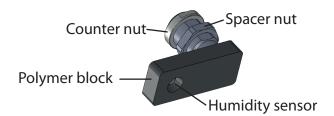


Figure 9: Separate humidity sensor in polymer block with nut for fixation in the side wall of the Heated Lid.

To ensure accurate humidity measurements, the separate humidity sensor needs to be mounted securely in the plastic through-hole at the side of the Heated Lid. To do this, please see Figure 10 and follow the steps below:

- 1. Check that the spacer nut is fixed on the humidity sensor's threaded connector.
- 2. Place the threaded part of the sensor through the opening in the Heated Lid's wall, so that the sensor is inside the chamber (Figure 10). The spacer nut fits into the cavity of the wall.
- 3. Screw the counter nut from the outside onto the thread and tighten it snugly against the outer wall of the Heated Lid using the wrench provided with the Gas Mixer. The flat cut-away on the counter nut should be facing away from the lid, allowing the wrench to fit properly over the nut. Be careful not to over tighten the nut.



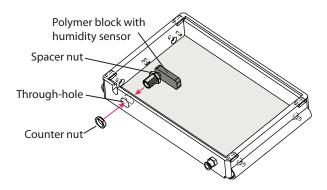


Figure 10: Installation of the separate humidity sensor to the side wall of the Heated Lid.

CAUTION – Make sure that the polymer block is <u>not</u> in contact with the Heated Lid. Heat transfer from the Heated Lid to the sensor can lead to low relative humidity readings, which in turn can lead to condensation in the chamber.

Please note that when using an Incubation Chamber Slide/Dish (product numbers 12110, 12111, 12722, 12111), a different humidity sensor is in use. Please see the instruction manual version "for use with the Heating System Slide/Dish – Silver Line" for more information.



5 Operation

CAUTION – Before operating the gas mixer, the gas lines should be connected to the gas mixer controller and regulated to 1 bar/14.5 psi of pressure.

Under no circumstances should any gas line be connected, and pressure applied during operation of the gas mixer, as this will cause damage to the system.

After using the system, it is important to switch "off" the gas. That ensures all valve positions are set back to "closed".

The procedure is explained in detail in the following sections.

5.1 Installation and Connection

Figure 11 shows an overview of how to setup the ibidi Gas Incubation System – Silver Line together with the ibidi Heating System Slide/Dish – Silver Line. The Gas Mixer and the Humidifying Column should be placed next to the microscope and on the same height level as the microscope stand. The tubing of the Heated Tubing Package needs to reach the Incubation Chamber on the microscope stage.

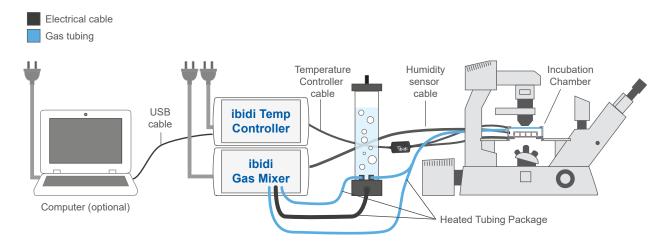


Figure 11: Connection of the components of the Gas Incubation System and the ibidi Heating System 4 Slides or ibidi Heating System Multiwell Plate.

CAUTION – Do not place the Gas Mixer and Humidifying Column on the microscope stage! The vibration might disturb the measurement.



To operate the Gas Incubation System, perform the following steps in the indicated order:

- 1. Place the Gas Mixer and Humidifying Column onto the microscope table next to the microscope stand.
- 2. Confirm that the power switch of the Gas Mixer is off (power switch is at rear side of the Gas Mixer).
- 3. Connect the gas tubing from the gas supply to the back of the Gas Mixer (Section 13).
- 4. Connect the Heated Tubing Package (see Section 5.1.2).
- 5. Connect the humidity sensor cable, and the power supply (Section 5.1.3 and 5.1.4).

Figure 12 shows all connections of cables and tubing on the back of the Gas Mixer.

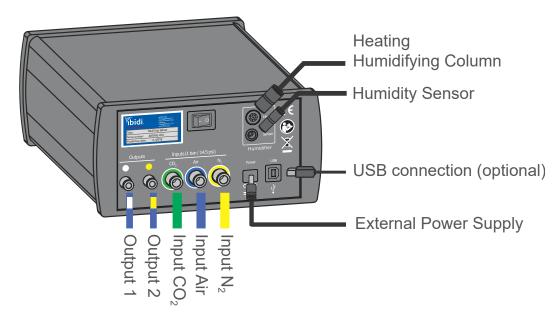


Figure 12: Overview of the connection of all cables and tubing to the Gas Mixer. In the CO_2 version the N_2 port is not available as closed by a seal.

5.1.1 Connection to the Gas Supply

The gases from the bottle or laboratory gas line need to be connected to the Gas Mixer with the OD 6 mm polyurethane tubing of the respective color. This tubing is delivered with the system.

Table 5: Available connections and color code in the two different Gas Mixer versions

Gas Input	Gas Pressure	Tubing Color
Air	1 bar/14.5 psi	blue
CO_2	1 bar/14.5 psi	green
N_2^*	1 bar/14.5 psi	yellow



*CO₂/O₂ version only

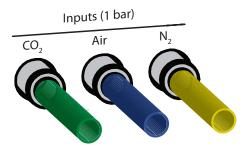


Figure 13: Connection of the gas tubing to the Gas Mixer. The N_2 port is closed and not available in the CO_2 version.

To connect the gas tubing to the Gas Mixer, push the tubing into the push-in fittings. The functional principle is shown in Figure 14.

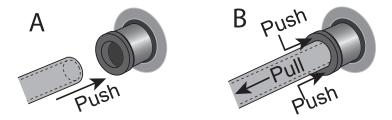


Figure 14: How to connect and disconnect the gas tubing to the push-in fittings. Push in to connect (A). Push and pull to disconnect (B).

CAUTION – Always connect all gas input ports with the appropriate gas (1 bar/14.5 psi). Do not leave any input ports open.

 CO_2/O_2 version: In case the N_2 input is not needed (CO_2/O_2 version only), close the N_2 input port using the provided dead-end tubing (Figure 15).

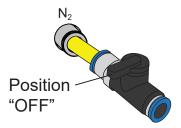


Figure 15: Close the N_2 port of the Gas Mixer with the dead end tubing if not needed (CO_2/O_2 version only).

To connect the gas tubing to the gas supply, we recommend using push-in fittings for polyurethane tubing with ID 4 mm/OD 6 mm. Push-in fittings suitable for your specific pressure reducing valve can be obtained from e.g. FESTO (Figure 16).



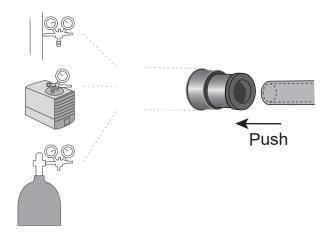


Figure 16: How to connect the gas tubing to a pressure reducing valve from a gas line, compressor, or gas bottle. A push-in fitting for 6 mm O.D. tubing is recommended.

WARNING – Only disconnect the tubing when there is no pressure on the gas line. First, switch off the pressure from the gas line. Control the remaining pressure on the gas line's pressure reducing valve. Then, remove the tubing.

5.1.2 Connection of the Heated Tubing Package and the Humidifying Column

There are two lines coming from the Gas Mixer output. One goes to the Humidifying Column, the other directly to the Incubation Chamber.

Table 6: Connection of the gas lines with color code of the mixed gas

Color Code		
Gas Mixer output 1 (white)	Blue tubing with white label	
Gas Mixer output 2 (yellow)	Blue tubing with yellow label	
Humidifying Column output red	Blue tubing with red label	
Humidifying Column output blue	Blue tubing with blue label	

- 1. Connect the white (1) and yellow (2) marked gas tubing of the Heated Tubing Package to the white (Output 1) and yellow (Output 2) marked outputs at the back of the Gas Mixer.
- 2. Connect the plug of the electrical cable (next to the white and yellow gas tubing) to the "Heater" socket of the Gas Mixer.
- 3. Connect the blue and red marked gas tubing to the respective inputs on the Humidifying Column.



- 4. To connect the electrical cable to the Humidifying Column, plug the cable into the connector on the column's base. Please make sure that the red dot on the cable and connector line up. Gently push to connect the plug.
- 5. To connect the mixed and humidified gas output to the Incubation Chamber, connect the open tubing with the Luer Lock connector to the Heated Lid of the Incubation Chamber.

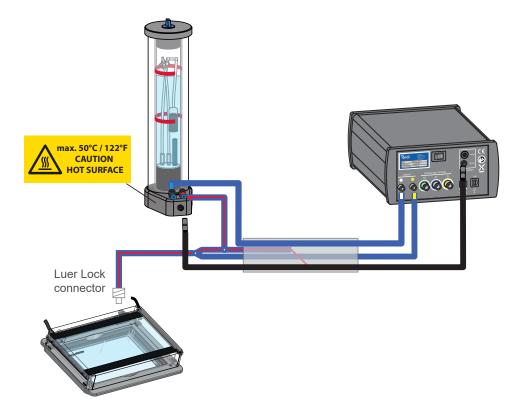


Figure 17: Connection of the Heated Tubing Package to the ibidi Gas Incubation System – Silver Line.

CAUTION – Do not disconnect the Heated Tubing while the Gas Mixer is running. The resulting sudden change of pressure may damage the Gas Mixer.

Be careful not to switch the red and blue inputs on the Humdifying Column, as this can also damage the gas mixer.



5.1.3 Connection of the Humidity Sensor

To operate the ibidi Gas Incubation System – Silver Line with humidity control, the information of the humidity sensor must be provided to the Gas Mixer.

The humidity sensor should be mounted in the Heated Lid of the Heating System (Figure 8 and Section 4.5). To operate the ibidi Gas Incubation System – Silver Line with humidity control, the humidity sensor cable must be connected between the Gas Mixer and the humidity sensor.

- 1. Plug the humidity sensor cable into the Gas Mixer in the connector labeled "Sensor". Make sure that the red dots on the cable and connector line up.
- 2. Connect the other end (angled connector) to the humidity sensor mounted in the Heated Lid, as shown in Figure 18. Again make sure that the red dots on the connectors line up and push until the connector snaps into place.

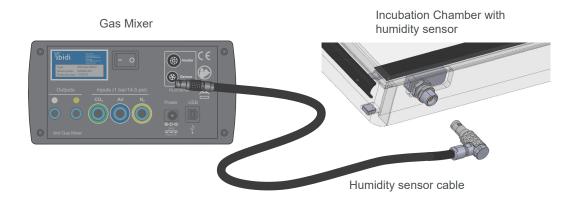


Figure 18: Connection of the humidity sensor cable to the humidity sensor.

Please note, that when using an Incubation Chamber Slide/Dish (product numbers 12110, 12111, 12722, 12111), the connection of the humidity sensor to the Gas Mixer is not guided via the humidity sensor cable, but via the Temperature Controller and a bridge cable. Please see the instruction manual version "for use with the Heating System Slide/Dish – Silver Line" for more information.

5.1.4 Connection of the Power Supply (and USB optionally)

To finish the setup, the power supply must be connected. Optionally, the USB cable can be used to connect the Gas Mixer to an external computer. This enables the use of the IncuControl software delivered with the system (Section 6) for data logging and control of the parameters of the experiment.

- 1. Plug the power supply into the connector on the Gas Mixer labeled "Power".
- 2. Connect the other end to the wall socket.
- 3. Optional: Connect the computer to the Gas Mixer with the supplied USB cable.



5.2 (Re)-Filling the Humidifying Column

Before the first use, the Humidifying Column must be filled with 130 ml of ultra-pure water. During operation, the column should always be refilled before the water level falls below the minimum mark.

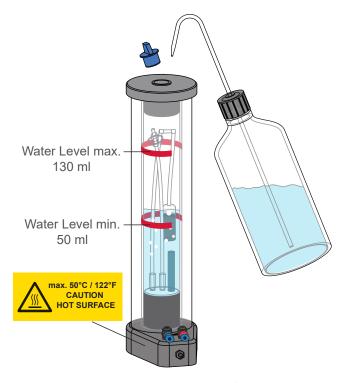


Figure 19: (Re-)Filling the Humidifying Column.

Open the blue stopper on top of the column and use a wash bottle to fill it with ultra-pure water. The water level must be in between the minimum and maximum mark (Figure 19).

The re-filling of the Humidifying column can be done during operation, without stopping the Gas Mixer. Note that re-filling the column during operation may lead to a temporary drop in the chamber's humidity.

The length of intervals between refillings depends on set points of the humidity and flow on the Gas Mixer.

CAUTION – Always close the filling port tightly to prevent gas leakage and malfunction of the system!

WARNING – Never disassemble the column while it is plugged into the Gas Mixer or when still hot after it has been in use. The heating element in the column can cause serious burns.



5.3 Switching on the System

After connecting all cables and tubing, and after filling the Humidifying Column with ultra-pure water, the system is ready to start.

- 1. Set your gas regulation valve to the recommended pressure of 1 bar (14.5 psi).
- 2. Switch on the Gas Mixer and wait for "self test" (all systems) and "heat up" (only CO_2/O_2 versions).
- 3. Set the parameters on the display (Section 5.4).
- 4. Check that the display shows "Run" (see Section 10).
- 5. Let the system equilibrate all parameters for a minimum of 30 minutes.

NOTE – Immediately after powering up, the Gas Mixer runs a flow sensor calibration routine for several seconds. The display shows "self test".

After this, the Gas Mixer for CO_2/O_2 will automatically start a warm-up routine for 5 minutes. The display shows a blinking "heat up". After 5 minutes, the device will begin normal operation. The CO_2 version is ready for operation immediately after the "self test".

For most applications, we recommend using the values given in Table 7. The full specification range is indicated in the specifications (Section 1.4).

CAUTION – Be aware that when the system is switched on, some parts of the tubing are actively heated: The Humidifying Column base (max. 55°C/131°F), the water in the Humidifying Column (max. 60°C/140°F) and the Heated Tubing Package (max. 50°C/122°F outside).

5.4 Setting Parameters with the Front Display

All control parameters can be manually set on the controller using the buttons and the display on the front panel.

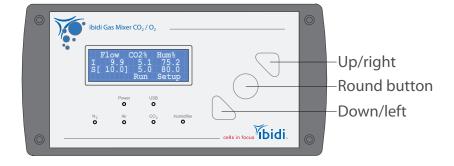


Figure 20: Gas Mixer front display and set buttons.



The display shows the measured ('I' = instantaneous) and set ('S' = set) temperatures of all the channels.

The cursor position is indicated with square brackets ("[]"). You can move the cursor using the "left" and "right" buttons. If you want to select a parameter or a function, press the round button and the square brackets will change to angle brackets ("< >"). Now you are able to change the value with the "up" and "down" buttons. To confirm the changed value, you must press the round button once more.

5.4.1 Run/Stop Mode

Set the whole system to run or stop mode by manipulating the setting in the display's bottom line to "Run" (= system is running) or "Stop" (= system is not running).



Figure 21: Main display indicating "Run".

5.4.2 Incubation Parameters

Table 7: Recommended parameters for the operation of the ibidi Gas Incubation System – Silver Line

Parameter	Recommended Values
CO ₂ (%)	5–10% depending on buffer
O ₂ * (%)	20% (see Figure 22)
Humidity (%)	90–95%
Flow rate	10 l/h
Column temperature (°C)	50°C
*for CO ₂ /O ₂ version only	

for CO_2/O_2 version only

CO₂ **regulation** CO₂ is standardly set to 5% in cell culture experiments.

Humidity regulation Humidity values at the lower end of the control range can only be achieved using dried compressed air or with a compressed air pump in a very dry environment. The exact value of the lower limit will vary depending on the amount of water vapor present in the input gases used, the pressure, and the temperature of the measured environment.

Flow rate At flow rates below 7 l/h, gas mixes may not reach the highest possible humidity. If this is the case, augment the gas flow rate until the humidity is reached.



 O_2 regulation/hypoxia (Gas Mixer for CO_2/O_2 only) To generate hypoxia conditions, set the oxygen to the target value. The O_2 will be replaced by nitrogen (N_2) until the set value is reached.

Please keep in mind that in a CO_2 /air mixture, the O_2 concentration will drop when the CO_2 concentration is raised. The maximum oxygen concentration thus decreases according to the CO_2 value you have chosen. Please see the graphic below for estimating the maximum O_2 concentration in your gas mix for a set CO_2 concentration. For example, when setting the CO_2 concentration to the common value of 5%, the maximum oxygen level is decreased to 20% O_2 (Figure 22).

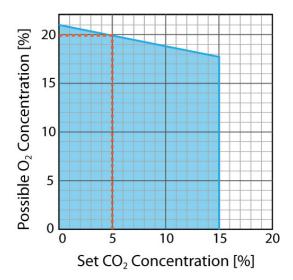


Figure 22: Maximum O_2 concentrations at different CO_2 concentrations in gas mixtures from the Gas Mixer.

5.4.3 Setup Menu

The Setup menu offers the possibility to change the settings of the individual channels and the display. Please note that for standard operation, no changes need to be made. Enter the setup menu by navigating to the "Setup" entry and pressing the round button. The mode dialog will open.

Mode Each channel of the Gas Mixer can be set to an "On" or "Off" state. For standard operation all channels must be turned on. Only if you use the CO_2/O_2 version without nitrogen (N_2) connection, it is recommended to turn the O_2 channel off. In this case make sure that the dead-end tubing is attached to the N_2 port and closed (see Figure 15).

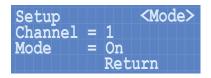


Figure 23: Mode dialog.

1. Press the round button once more to move the cursor to the channel number.



- 2. Select the respective channel and confirm with the round button.
- 3. Select "On" or "Off" and confirm with the round button.
- 4. To move on navigate to "Return" and press the round button.

Table 8: Channel numbers are dedicated as follows:

Channel number	Parameter
Channel 1	Flow (outlet gas flow rate)
Channel 2	CO_2
Channel 3	Humidity
Channel 4	T-C (Humidifying Column Temperature)
Channel 5	O_2^*
#CO /O	

 $[*]CO_2/O_2$ version only

Alarms In this dialog it is possible to set the alarm limits for divergent control parameters. Move from the mode menu to the alarm menu by pressing the "right" button.

The maximum and minimum limits of the alarm can be set for each individual channel. If the alarm is activated (which happens when the current value goes under/over the low/high limits), the current value (I) blinks, showing alternately the value and "low" or "high", respectively. To stop the display blinking, navigate to the blinking channel and press the round button once.

```
Setup <Alarms>
Channel = 4
High = 42°C
Low = 36°C
```

Figure 24: Alarm settings dialog.

Preferences Set the brightness and contrast of the display in the preferences menu.

```
Setup <Preferences>
Backlight = 65
Contrast = 15
Return
```

Figure 25: Preferences dialog.

Info Information about serial number and firmware version is shown in the info dialog.



Figure 26: Info display.



6 IncuControl Software

The Gas Mixer has a USB interface for computer control and data logging. For this purpose, ibidi provides the IncuControl software (3.x.x) that comes with the controller or can be downloaded from the ibidi website.

For more details, please refer to the IncuControl instructions.



Figure 27: Gas Mixer control window in IncuControl.

Prohibitions on the use of ibidi software:

The following actions are prohibited:

- Copying software for other than backup purposes
- Transfering or licensing of the right to use software to a third party
- Disclosure of confidential information regarding software
- Modification of software



7 Maintenance

7.1 Disinfection and Cleaning

7.1.1 Wiping the Outer Surface

To clean the Gas Mixer and Humidifying Column from the outside, switch off the Gas Mixer and disconnect all cables and tubing. Leave the instrument to cool down for approximately 5 minutes. Use only dry cloth or a cloth dampened with water (ultrapure) or common lab disinfection solutions that are based on quaternary ammonium compounds (e.g., Barrycidal 36 or Pharmacidal). Fingerprints can be removed using ethanol or isopropanol (70%) or lens/eyeglass cleaning wipes.

CAUTION – 70% ethanol or isopropanol can be used to wipe the Humidifying Column from the outside. Do not use any other organic solvents. Do not expose to ethanol or isopropanol for an extended period of time. It can lead to damage of the Humidifying Column.

7.1.2 Cleaning the Column's Inner Face

Microbial contamination in the Humidifying Column is usually not a problem since distilled water and light-starved environments (microscopy rooms) do not support microbe growth. If, however, contamination has occurred, disinfect the Humidifying Column by running the system with 3% hydrogen peroxide for 1 hour. Subsequently wash with water. The use of anti-microbial agents is not recommended since they can be transported as aerosols and end up in the specimen.

7.2 Influence of Surrounding Temperature and Airflow

The surrounding, ambient temperature affects the temperature inside the microscopy chambers. Devices, such as computers and camera controllers, can significantly heat up small rooms. In this case, we recommend equilibrating the room temperature to the typical experimental conditions at least 2–3 hours before starting the experiment.

Airflow can enhance the effect of temperature and humidity changes in the vicinity of the Incubation Chamber. In cases where airflow (e.g., air conditioning) cannot be stopped, we recommend protecting the microscope as much as possible from it.



8 Troubleshooting

8.1 Controller Display Errors

Error Description	Possible Cause	Possible Solution
The display does not work, although the power supply is connected.	Power supply interrupted.	Check the power supply module and the wire.
	ON/OFF switch of gas mixer off.	Switch on gas mixer.
The humidity channel displays "N.C." (Not Connected) in the device display or IncuControl set up.	Humidity sensor not connected (Figure 8).	Connect the Humidity Sensor.
Humidifying Column channel displays "N.C." (Not Connected) in the device display or IncuControl set up	Humidifying Column not connected.	Connect the Humidifying Column.
O ₂ channel reads "N.C." (Not Connected) in the IncuControl software or does not appear on the device display.	Gas mixer for CO ₂ only.	Make sure the Gas Mixer is a CO_2/O_2 mixer. CO_2 only mixers do not have an O_2 channel.
The CO_2 or O_2 gas channel displays large negative values or the error message "SHORT" is displayed.		Contact ibidi technical support.

8.2 Flow Readings

Error Description	Possible Cause	Possible Solution	
Gas flow reading is "0".	Gas supply lines are not opened.	Open gas lines.	
	Gas supply lines are not connected correctly.	Inspect all gas supply lines connection points to ensure they are connected securely and correctly.	
	Connected gas cylinder is empty or not opened.	Open or replace the gas cylinder.	
	Insufficient gas pressure.	Set every gas pressure at 1 bar (14.5 psi).	
	Device or gas supply channels are set "STOP" or "OFF".	Set "RUN" (Figure) or "ON" (Figure 23) using the controller display or IncuControl software.	



(Table continued)			
	The N_2 gas line valve is open but not in use and not connected to N_2 gas supply (unit with CO_2/O_2 control only).	Close the N_2 gas supply line (dead end tubing) and set the O_2 channel to "OFF" on the controller display or IncuControl if the O_2 control is not in use.	
	Defective flow sensor or valve.	Check if gas bubbles form inside the Humidifying Column. Contact ibidi technical support.	
Gas flow reading is unstable or consistently at incorrect value.	Incorrect set values.	Please check set values of flow, CO_2 (and O_2). Flow can be unstable when set values are incorrect.	
	Gas supply pressure too low or high.	Set gas line pressure to 1 bar (14.5 psi).	
	The N_2 gas line valve is open but not in use and not connected to N_2 gas supply (unit with CO_2/O_2 control only).	Close the N_2 gas supply line (dead end tubing) and set the O_2 channel "OFF" on the device display or IncuControl software.	
	Defective valve or flow sensor.	Turn the gas mixer off and check if gas is still flowing through the Humidifying Column (appearance of gas bubbles inside). If gas is still flowing inside the Humidifying Column, the valve is defective. Contact ibidi technical support.	
	Gas line restriction.	Make sure that the gas lines are not blocked or kinked. Please note: The system must be restarted after the restriction is removed.	
	Humidifying Column is not closed properly.	Make sure that the Humidifying Column is properly sealed with the blue silicone plug.	

8.3 CO₂ Channel Readings

Error Description	Possible Cause	Possible Solution
CO ₂ channel shows "0".	CO ₂ Gas supply line is closed.	Open gas lines.
	11 2	Inspect CO ₂ gas line to ensure gas supply line is connected securely and correctly.
	Connected CO ₂ gas cylinder is empty or not opened.	Open or replace the gas cylinder.



(Table continued)		
CO ₂ Gas flow reading	CO ₂ Gas supply line is	Ir
is unstable, oscillating	not connected correctly.	is
or does not reach set		
realize 1		

Inspect CO_2 gas line to ensure gas supply line is connected securely and correctly.

value. ¹		
	Insufficient CO ₂ gas pressure.	Set CO ₂ gas pressure at 1 bar (14.5 psi).
	Gas line restriction.	Make sure that the gas lines are not blocked or kinked. Please note: The system must be restarted after the interruption is removed.
	The N_2 gas line valve is open but not in use and not connected to N_2 gas supply (unit with O_2 control only)	If the O_2 channel is not in use, close the N_2 gas supply line (dead end tubing) and set the O_2 channel "OFF" on the device display or Incu-Control.
	The O ₂ concentration is set too high.	Make sure the ratio of O_2/CO_2 concentration is set correctly. ²
The CO ₂ level overshoots the set point considerably.	Defective valve or flow sensor.	Contact ibidi technical support.
CO ₂ regulation is very slow.	CO ₂ level has not reached the set value. ²	Let CO ₂ level adjust for 15 minutes.
	CO ₂ The channel has been turned "ON" just after it was "OFF" for a	It will take up to 10 minutes for the CO ₂ level to reach the adjusted set point. ³

8.4 O₂ Channel Readings

Error Description	Possible Cause	Possible Solution	
O ₂ channel shows "0".	Dead end tubing of the N_2 Gas supply channel is closed.	Open the dead-end tubing for the N_2 gas supply.	
	N ₂ Gas supply line is not opened.	Open the N ₂ gas line.	
		Inspect N_2 gas line to ensure gas supply line is connected securely and correctly.	

¹Also see "Gas flow reading is unstable or consistently at incorrect value"

²Please note that it can take up to 5 minutes until the set CO₂ concentration is reached

 $^{^{3}}$ The gas mixer must not be switched off for a CO₂ concentration of ambient air (appr. 0,04%). Please set the CO₂ value in the gas mixer at 0% to reach a CO₂ concentration of ambient air.



(Table continued)			
	Connected gas cylinder is empty or not opened.	Open or replace the gas cylinder.	
O ₂ Gas flow reading is unstable, oscillating or does not reach set value. ⁴	N ₂ Gas supply line is not connected correctly.	Correctly connect the N_2 gas supply line.	
	Insufficient N ₂ gas pressure.	Set N ₂ gas pressure at 1 bar (14,5 psi).	
	The CO_2/O_2 concentrations are set at incorrect values.	Make sure the ratio of CO ₂ /O ₂ concentration is set correctly. ⁵	
	Gas line restriction.	Make sure that the gas lines are not blocked or kinked. Please note: The system must be restarted after the interruption is removed.	
	The concentration of O_2 is set to 20% or higher.	Make sure the ratio of CO ₂ /O ₂ concentration is set correctly. ⁵	

Please make sure the set values are set to ambient air values ($0\% CO_2$, $21\% O_2$) in case the corresponding gas is not connected. Additionally, keep in mind that the maximum O_2 concentration depends on the set CO_2 concentration. See page 33 for further details.

8.5 Humidity Channel Readings

Error Description	Possible Cause	Possible Solution
Humidity channel reading is "0".	Humidity sensor not connected.	Connect the humidity sensor as shown in Figure 18.
	Condensation on the humidity sensor.	Disconnect the separate humidity sensor from the heated lid of the Heating System (Figure 8), then remove water with a lint free tissue and allow the sensor to dry. If set humidity is close to 100%, reduce set value by about 5–10%.
	Defect humidity sensor.	Blow exhaled air directly on the sensor. You should see an increase of humidity. If the humidity sensor is not giving readings, it is likely defective. Contact ibidi technical support.
The humidity does not reach set value.	Incubation Chamber open or not closed properly.	Make sure the Incubation Chamber is closed properly.

 $^{^4}$ Also see "Gas flow reading is unstable or consistently at incorrect value"

⁵See Figure 22



(Table continued)

(Table Continued)	Temperature inside the Incubation Chamber is significantly warmer than 37°C (e.g. 40°C+).	The temperature inside the Incubation Chamber must be approximately 37°C to reach humidity values of 90% or higher.	
	Heated Tubing Package not connected properly.	Connect the Heated Tubing Package to the Humidifying Column and Gas Mixer. Inspect all Heated Tubing Package connections to ensure parts are connected properly.	
	Condensation inside the Heated Tubing Package.	Disconnect the Heated Tubing Package and shake the water out. Reconnect the Heated Tubing Package, set the humidity to 0%, and run the system for 30 minutes to allow the Heated Tubing Package to dry completely.	
	Defective Heated Tubing Package.	Check by touch if the Heated Tubing Package is warmed up. If not, contact ibidi technical support.	
	Heated Tubing package is damaged and gas escapes.	Check if any damage to the Heated Tubing Package is seen. Contact ibidi technical support.	
	Humidifying Column not closed properly.	Make sure that the column is properly sealed with the blue silicone plug.	
	Defective Humidifying Column.	Check if the Humidifying Column is heating up and measure the temperature of the water inside the Humidifying Column (setpoint temperature must be 45–50°C). Check IncuControl or the display to see if the set temperature is reached. Contact ibidi technical support.	
	The separate humidity sensor contacts the lid of the incubation chamber.	Make sure the humidity sensor is not in contact with the lid. Change the position of the sensor if necessary, to make sure that it does not touch the lid.	
Humidity level is significantly below set value (> 10%).	No flow or incorrect flow values.	Make sure flow reads the set point. Please also check for possible causes under "humidity does not reach set value".	
	Condensation on the humidity sensor.	Disconnect the separate humidity sensor from the heated lid of the Heating System (Figure 8), then remove water with a lint free tissue and allow the sensor to dry. If set humidity is close to 100%, reduce set value by about 5–10%.	



(Table continued)		
Humidity stays at a constant level.	Condensation on the humidity sensor.	disconnect the separate humidity sensor from the heated lid of the Heating System (Figure 8), then remove water with a lint free tissue and allow the sensor to dry. If set humidity is close to 100%, reduce set value by about 5–10%.
	Defective humidity sensor.	Blow exhaled air directly on the sensor. You should see an increase of humidity. If the humidity sensor is not giving readings, it is likely defective. Contact ibidi technical support.

8.6 Humidifying Column

Error Description	Possible Cause	Possible Solution
Gas is not running through the Humidifying Column (no gas bubbles).	If the humidity value is close to or at the set point, gas will stop flow- ing through the Humidifying Col- umn.	set point. Ignore, if
Gas bubbles form in the Humidifying Column even when all valves are shut or the device is turned off.	Defective valve.	Contact ibidi technical support.

Please also see chapter 8.5. Contact ibidi technical support for further troubleshooting support.

8.7 Focus not Stable

Focus drift is detrimental for most microscopy experiments, especially long duration time-lapse experiments. Focus stability is mainly influenced by mechanical changes and temperature variations. Follow these recommendations to keep your cells in focus:

- Switch on all components (e.g., heating, gas incubation, computer, or other equipment) at least 60 minutes before starting the experiment.
- After you put the sample onto the microscope, wait 30 minutes before starting a time-lapse experiment to achieve temperature and immersion oil equilibration⁶.
- Keep the room temperature as stable as possible. Air conditioning should either be in operation all the time or switched off.
- Do not change the temperature during the experiments. Avoid door/window openings, as this could rapidly change the temperature.
- Eliminate all sources of mechanical vibrations. Use a damped table for your microscope.

⁶If the experiment needs to be started immediately, either after placing the sample on the microscope or after closing the lid, we recommend checking the focus for 20 minutes. In the first few minutes after starting the experiment, temperature equilibration might influence the focus/z-position of the cells.



8.8 Evaporation is Too High

Depending on the incubating conditions, small volumes might evaporate quickly, especially during long-term experiments. If you have an actively controlled humidifying device (e.g. ibidi Gas Incubation System), increase the set value for humidity. Additionally, we suggest using silicone oil (e.g. Anti-Evaporation Oil, ibidi, 50051) to decrease evaporation.

Covering the medium with sterile silicone oil prevents all evaporation effects and is compatible with cell culture. Please do not use mineral oil, as this can be harmful to your cultureware.

Equilibrate oil and medium inside the incubator overnight. This step helps to avoid the formation of air bubbles, and pre-warms the solutions to 37°C. Afterwards, fill your slide with cells and medium. Cover the medium's surface with an appropriate amount of silicone oil. Don't drip the oil directly onto the surface, but let it run down the edges of the cell culture vessel. Details about avoiding evaporation are given on the ibidi web site in Application Note 12 "Avoiding Evaporation".

8.9 Condensation Inside the Stage Top Incubator

Check the temperature of the Incubation Chamber. Make sure the humidity sensor is not in contact with the Heated Lid. In case of condensation, decrease the humidity and air-dry the incubator if necessary.

Please contact ibidi at techsupport@ibidi.com for further troubleshooting help.



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